

Warranty Information



Shell Structure

Halo Spas are warranted against water loss due to defects in the spa shell for 25 years from the original date of purchase.



Equipment & Controls

Halo Spa electrical equipment components - specifically limited to the pumps, heater, and control system are warranted against malfunctions due to defects in workmanship or materials.



Shell Surface

Halo Spas are warranted against blistering, cracking, or delaminating of the interior surface of the spa shell for three years from the original date of purchase.



Plumbing Components

Halo Spa plumbing components are warranted against leaks due to defects in workmanship or materials.



Cabinet

Halo Spa cabinets are warranted against defects in workmanship or materials. Normal wear and weathering of the finish will occur naturally over time, and are not defects. The cabinet mounting hardware is warranted against defects in workmanship or materials for five years from the original date of purchase